



DONNMAR PLIERS RETURN FORM

Donnmar Pliers have a Limited Lifetime warranty. Pliers will be repaired or replaced at our discretion due to material and workmanship defects for the first 10 years, receipt required. For the life of your pliers, a \$50 service fee per pair covers replacement of custom fitted tungsten carbide cutters, bearing replacement, spring replacement, refurbishing and return shipping. Warranty does not cover replacement of rubber handles.

Average turnaround time for service is 7 days, times vary depending on demand.

Thank you for using our high-quality American made products!

Print this form and mail all plier returns with applicable payment to:

Rome Specialty Company, Inc.
Attn: Donnmar Returns
P.O. Box 4640
Rome, NY 13442

Return Address:

Name:
Return Address:
Phone:
Email:

Pliers:

Model:
Description of problem / Service to be done / Comments:
Where did you purchase your Donnmar Pliers?

Charges:

SERVICE FEE AND RETURN SHIPPING – PER PAIR	\$50.00
ADD 2 ND SET OF CUSTOM FITTED CUTTERS (ADD \$30 TO ORDER)	
ADD NEW LEATHER SHEATH (ADD \$49.99 TO ORDER)	
ADD NEW CORDURA SHEATH, 850 ONLY (ADD \$19.99 TO ORDER)	
ADD NEW TETHER (ADD \$29.99 TO ORDER)	
TOTAL	

<p style="text-align: center;">MAKE ALL CHECKS PAYABLE TO: ROME SPECIALTY COMPANY, INC.</p> <p style="text-align: center;">TO PAY BY CREDIT CARD INSTEAD, YOU MAY FILL THIS FORM OUT AND RETURN IT WITHOUT PAYMENT AND WE WILL CALL FOR PAYMENT PRIOR TO STARTING SERVICE.</p> <p style="text-align: center;">PAY BY CREDIT CARD [] CHECK BOX</p>
