



DONNMAR PLIERS RETURN FORM

Donnmar Pliers have a Limited Lifetime warranty. Pliers will be repaired or replaced at our discretion due to material and workmanship defects for the first 10 years, receipt required. For the life of your pliers, a \$50 service fee per pair covers replacement of custom fitted tungsten carbide cutters, bearing replacement, spring replacement, refurbishing and return shipping. Warranty does not cover replacement of rubber handles. If you do not need a full refurbishment, you may also choose to only get new custom fitted cutters for \$30 per pair. Pliers must be returned to us for new cutters, as they are all custom made, however you can order multiple custom fitted sets, so that next time you need them you can replace them yourself.

Average turnaround time for service is 7 days, times vary depending on demand.

Thank you for using our high-quality American made products!

Print this form and mail all plier returns with applicable payment to:

Shipping with USPS:

Rome Specialty Company, Inc.
 Attn: Donnmar Returns
 P.O. Box 4640
 Rome, NY 13442

Shipping with UPS / FEDEX:

Rome Specialty Company, Inc.
 Attn: Donnmar Returns
 501 W. Embargo St
 Rome, NY 13440

Return Address:

Name:
Return Address:
Phone:
Email:

Pliers:

Model:
Description of problem / Service to be done / Comments:
Where did you purchase your Donnmar Pliers?

Charges:

SERVICE FEE AND RETURN SHIPPING – \$50.00 PER PAIR NEW CUSTOM FITTED CUTTERS ONLY - \$30 PER SET ADD NEW LEATHER SHEATH (ADD \$49.99 TO ORDER) ADD NEW CORDURA SHEATH (ADD \$19.99 TO ORDER) ADD NEW TETHER (ADD \$29.99 TO ORDER)	
TOTAL	

MAKE ALL CHECKS PAYABLE TO: ROME SPECIALTY COMPANY, INC. TO PAY BY CREDIT CARD INSTEAD YOU MAY FILL THIS FORM OUT AND RETURN IT WITHOUT PAYMENT AND WE WILL CALL FOR PAYMENT WHEN SERVICE IS COMPLETE. PAY BY CREDIT CARD [<input type="checkbox"/>] CHECK BOX
